

Wholesale Information and Terms

Pulling, Delivery, and Visiting the Nursery

- Wholesale Nursery Visit: Customers are welcome to visit the nursery to shop and to explore our greenhouses. Approved wholesale customers can enjoy wholesale prices with no minimum order when they pull their own orders. Please schedule a visit with our appointment calendar, as we do not have regular open hours. Generally, we prefer wholesale appointments to be made Monday through Friday in order to not conflict with our weekend retail events.
- Will-Call Orders: Customers may place their order online, then select a date on our appointment calendar to choose a pick-up time. We will have your order pulled and ready to load for the time specified.
- Standard Delivery: Any business in the Willamette Valley, from Cottage Grove to the Columbia River, is eligible for our standard delivery service. Upcoming dates we've scheduled for deliveries will be posted on the website and on availability emails. Delivery days are scheduled based on customer demand and our availability. You will receive an email to confirm an order's official delivery date shortly after it has been placed. We charge a \$25 flat rate for delivery.
- Free Delivery: Any business in the Willamette Valley, from Cottage Grove to the Columbia River, is eligible for our free delivery service when they place an order of \$500 or more. Delivery days are the same as standard deliveries. **We deliver a new customer's first order free, regardless of size.**
- Custom Delivery: Customers outside our standard delivery area, or requiring delivery outside of scheduled delivery days, should email us with their specific delivery request. In the meantime, if ordering plants through our site, "Standard Delivery" can be chosen as a shipping method to complete the order. We will then offer a quote for any necessary extra delivery cost. Upon customer approval of the quote, we will schedule the custom delivery, and payment for the remaining delivery cost is due upon receipt of the order.
- We do not currently offer national carrier shipping for wholesale customers. As we grow, we hope to offer this in the future.

Wholesale Order Minimums

- Will Call & Standard Delivery: \$200
- Free Delivery: \$500
- No minimum quantity per item required. Plants can be ordered individually or by the flat.
- No minimum for orders pulled by the customer
- If you have a special situation where you need a small, below-minimum order delivered or pulled, please do not hesitate to reach out to us via phone or email. We are a small business and can bend our rules, especially if it means helping someone out in a pinch. I have more than once rushed small quantities of sedums in the trunk of my Camry to job sites, just so my customer could finish up their job.

Availability lists and order processing

- We provide a PDF version and a link to view our master Google Sheet of our availability list.
- During peak seasons, we try to keep our PDF availability list updated weekly, and the Google Sheets version of the list updated as close to real-time as possible. During particularly busy times, such as the spring rush, plants for sale on our website will likely provide the most accurate count of what's currently available.
- We process online orders first, as they are pre-paid, then process all other orders on a first-come, first-served basis.

Other Wholesale Terms

- Payment is due upon delivery. After a 60-day grace period from the time of delivery, unpaid balances will incur a late fee of 2% per month.
- Claims must be made at the time of delivery or order pickup. Plants are living, perishable items, and full responsibility for their care and wellbeing is transferred from the grower to the customer at the time they are received.